

# Cookie Booth Etiquette Contract

On my honor, I, \_\_\_\_\_, will follow the rules listed below while working at my troop's cookie booth sale.

## I will:

- Be polite and friendly at all times
- Remember that my behavior reflects on ALL Girl Scouts
- Obey all rules for safe selling and any other rules of the store I am selling at
- Arrive and leave on time
- Wear my uniform, sash or vest, or my pins to identify myself as a Girl Scout
- Keep cookie booth and area neat
- Say THANK YOU to all customers, no matter if they buy or not
- Remove empty boxes and trash (recycle if possible.) **A Girl Scout always leaves an area neater than she found it!**
- Respect and obey ALL adults present

## I will NOT:

- Block entrances or exits to stores
- Get in the way of customers or approach shopping customers
- Ask a customer more than once to buy cookies
- Go into the store while working at the cookie booth, unless with an adult to use the restroom.
- Talk loudly, run around, or play while selling at a cookie booth
- Eat, drink or chew gum while at the cookie booth
- Use a cell phone, iPad, video game, or any other electronic device at the booth sale, unless it is directly for the Cookie Program

*By signing this form, I promise to be on my best behavior and agree to the rules listed above. I understand I may be asked to leave the booth sale area if I do not behave accordingly.*

Girl Scout Signature \_\_\_\_\_ Date \_\_\_\_\_

Parent Signature \_\_\_\_\_ Date \_\_\_\_\_

**Any girl or adult participating at a Cookie Booth must follow safety procedures per the Safety Activity Checkpoints. Each girl MUST have a signed Activity Permission/Health History Card for booth sales (yellow card.) Cards should be brought by the adult in charge to every booth sale. This contract should also be present at all booth sales.**

## Please Remember:

Booth sales provide girls with opportunities to build skills, promote Girl Scouts, live the Girl Scout Promise and Law, and work toward their cookie program goals. These opportunities are made possible through partnerships with local businesses and require all participants to follow Girl Scout safety, public relations, and business guidelines. Troops and volunteers are expected to be respectful of each business's customers, staff, and property at all times to help maintain these valued relationships. Girl Scouts of Montana and Wyoming appreciates your cooperation in creating a positive experience for everyone; if concerns or complaints arise, troops may be asked to adjust activities or conclude the booth early.

# Cookie Booth Etiquette

Girl Scout Cookie booths are a fun and important way for girls to practice entrepreneurship, build confidence, and represent Girl Scouts in the community. Following simple booth etiquette helps create a positive experience for customers, volunteers, and girls alike. The guidelines below outline key expectations to help every booth be safe, respectful, and successful.

1. Wear your Girl Scout Uniform. Make sure you look neat and clean. Dress appropriately for the weather.
2. There should be two adults and 2-4 Girl Scouts at the booth during the sale. Never leave the booth unattended.
3. Keep a close eye on your money box and don't leave it open unless you're using it. Always count change back to customers.
4. Stay at your booth. No running inside or outside stores.
5. Respect and obey all adults present.
6. Arrive and leave on time. Only set up the booth in the spot designated by the store for your use.
7. Always be polite and say "Thank You" to everyone, even if they don't buy cookies from you. Do not yell at or harass people visiting the store. Only ask customers once to buy cookies.
8. No electronic devices at the booth (phones, video games, iPads, etc.) unless being used directly for the Cookie Program.
9. No chewing gum, eating or drinking at the booth.
10. Know all your cookie varieties and have something nice to say about each kind.
11. Keep your booth neat, clean, and organized. Pick up all trash and remember to leave the area better than you found it.
12. Smile and have fun!